Success Story

The **City of O'Fallon** gains productivity improvements, better cost management, and more informed customers with the help of Collective Data software.

Managing 400 pieces of equipment that support and provide services to more than 80,000 residents, the City of O'Fallon began searching for an all-encompassing fleet management system to keep track of their mixed fleet of administrative cars, police cars, class 1-6 trucks, and excavating equipment.

Challenges

The City of O'Fallon was looking to improve many aspects of their fleet operation through the use of a new fleet management system. Among them were:

1. **Fleet accountability**: They needed to have a system that displays all the vehicle and excavation assets the city owns in an easy-to-use format.

2. **Fleet operations organization**: They needed a better method to collect the data needed to show usage, usage cost, and to help set goals for future vehicle purchases.

3. **Fleet maintenance**: They were looking to capture more useful information regarding maintenance costs and help improve the efficiency of it being completed.

4. **Accident tracking**: Needed to track accidents and costs, help improve safety, and find ways to reduce them.

5. **Specific vehicle tracking needs**: They needed an easier way to track vehicle memo letters and recalls.

(continued)

Customer
City of O'Fallon, MO

Industry
Government

# of Assets
400

Year Implemented:
2012

"This system alleviates some of the employee costs and ties all the systems together for real-time, instant control."

-Jason Del Pozo, Fleet Manager
City of O'Fallon

Solution

The City of O'Fallon chose Collective Data to provide the complete system needed to help them solve the challenges they were facing. The collectiveFleet system was configured to meet their requirements that included the easy-to-use shop interface, budgeting and vehicle replacement forecasting, automatic delivery of upcoming tasks and reports based on certain criteria, a PetroVend fueling system data integration, and more.

"The system is used to track all costs, prioritize, and develop reports that will answer questions the City may have or help educate the City or another department whether a particular vehicle is worth the cost to operate," said John Griesenauer, Director of Administrative Services for the City of O'Fallon.

Results

The City of O'Fallon saw a number of benefits as a result of implementing the system. Among them, they were able to see a return on their investment through improved productivity.

A city employee enters information for a work order in the Collective Data system.

"Some of the money saved could be equated to employees and time," said Jason Del Pozo, Fleet Manager for the City of O'Fallon. "I have run fleets with different commodities or sections such as maintenance, tool room, parts, invoice, accounts, warranty, recall and quality control. This system alleviates some of the employee costs and ties all the systems together for real-time, instant control."

The system also helped them improve levels of service and have better data for keeping everyone informed on the costs related to their fleet.

"We have used this system to develop invoices and receipts. This helps owning departments see how much their vehicles are costing the city," said Griesenauer. "It is also giving the fleet manager hard numbers to make an educated recommendation on the life cycle of the vehicle."

"We are able to deliver a better product and the customer is much more informed of the vehicle condition and the cost that vehicle has to the city," mentioned Del Pozo. "As an experienced fleet manager with over 20 years of experience, this system runs alongside my experience and continues to impress me."

To learn more about how Collective Data software can help improve productivity in your operation, contact us today.