

CASE STUDY

The Tennessee Department of Public Safety Increased visibility, accountability and accuracy of their asset and inventory management



ABOUT TDPS

The Tennessee Department of Public Safety consists of over 900 sworn officers and manage over 500 assets including vehicles, helicopters and more along with thousands of inventory items including all officer equipment.

THE CHALLENGE

Before implementing Collective Data's Quartermaster solution, TDPS, which consists of over 900 officers, was using another asset management system and Excel spreadsheets. These solutions didn't have the flexibility or depth to meet the department's asset management needs and resulted in numerous inefficiencies.

THE SOLUTION

With Collective Data, TDPS now also creates detailed records for each officer, including service years, uniform size, certification and licensing. When an officer retired, resigns or move to a different department, asset managers are alerted about the quantity and types of inventory that needs to be signed back in.

Instead of having to purchase a wide range of sizes - some of which may not be needed - the Collective Data solution accurately tracks the sizes that are being used by serving officers and the amount that will be needed based on yearly allotments. This cut operational costs and improved efficiency, since Phillips and his team are now only ordering the sizes that are actually needed.

With Collective Data software, TDPS was able to streamline their asset and inventory processes and always know who has what, when it's due back, and when it's due for maintenance or replacement.

Industry

Law Enforcement

Assets Managed

500+ Assets
900+ Sworn Officers

It's already 10 times better than what we had been dealing with. We're happy and there are other departments interested in looking at our new platform. We've already done two internal demos for other departments. Before, all we had was a list of our officers should have, versus now where we know what they actually have at all times.

Lane Phillips

Support Services Division, TDPS

Solution Features

- Detailed item inventory
- Tracking feature for camera, weapons, uniforms and other items used by officers
- Quick check-in and check-out functionality for all equipment
- Vendor monitoring
- Audit functions
- Officer certification and training tracking



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