

CASE STUDY

SCHMITTY & SONS, COMPREHENSIVE FLEET MANAGEMENT SYSTEM GENERATES RETURN ON INVESTMENT AND IMPROVES PRODUCTIVITY FOR A ST. LOUIS SUBURB



COLLECTIVE DATA

Schmittty & Sons
EMPLOYEE OWNED

ABOUT SCHMITTY & SON

Schmittty & Sons is a full-service transportation company that has served their local community for over 50 years. They operate various divisions including school bus routing, van service, charter transportation, transit operations, and a repair and maintenance division. Committed to providing top-notch service, Schmittty & Sons required a versatile and cost-effective solution to manage their diverse operations.

THE CHALLENGE

Schmittty & Sons needed a cost-effective system to efficiently meet the needs of their various departments and services. Key challenges included managing and scheduling maintenance, tracking parts inventory, handling employee records, managing customer data, and billing. The existing processes were not integrated, leading to inefficiencies and difficulties in maintaining high service quality and effective decision-making.

THE SOLUTION

By implementing Collective Data's high-end fleet management software solution with enhanced shop management options, Schmittty & Sons has significantly improved their operations. The software is used to manage and schedule all aspects related to maintenance, parts inventory, employee records, customer management, and billing. With the ability to easily assign and track work within the shop, foremen can check for maintenance requests, open work orders, and use the work assignment view to designate tasks to technicians. Technicians receive detailed work orders and clock in and out with each job, leading to greater productivity.

The software has also enabled Schmittty & Sons to improve parts inventory management, tracking costs better and assigning parts to specific equipment. Custom reports, such as Part Days in Stock and Work Order Part and Labor Summary, have been instrumental in identifying obsolete parts and reconciling monthly expenses. This comprehensive solution has organized records better, facilitated easier information retrieval, and contributed to significant cost savings. Schmittty & Sons continues to enhance productivity and service quality, ensuring better, quicker service for their customers.

Industry

Transportation

Assets Managed

350+ Vehicles, 6 Technicians,
415+ Customers Managed

Our records are organized much better with this system. Now all of our forms and maintenance records are stored electronically. As a result, it is much easier to look for specific information and create reports as needed.

Mike Forbord

Fleet Manager at Schmittty & Sons

Solution Features

- Shop interface for easy task management
- Budgeting and vehicle replacement forecasting
- Automatic task scheduling and delivery
- Comprehensive parts inventory management
- Maintenance scheduling and tracking
- Employee records management
- Customer data management
- Billing and invoicing capabilities
- Customizable work order assignment
- Detailed reporting tools (e.g., Part Days in Stock, Work Order Part and Labor Summary)