

# **Collective Data Accessibility Conformance Report**

## **International Edition**

(Based on VPAT® Version 2.5)

**Name of Product/Version: Collective Layers**

**Report Date: 06/28/2024**

**Product Description:** Collective Data's enterprise asset management platform helps clients proactively maintain assets and access critical data. With over 25 years of experience providing solutions to law enforcement, we equip fleet and quartermaster staff with tools for enhanced efficiency and detailed reporting on equipment assignments and costs. Our software ensures seamless asset tracking and management from request to retirement, improving operational effectiveness and decision-making.

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**Notes:** We are pleased to present our Voluntary Product Accessibility Template (VPAT) report, which provides a comprehensive overview of the accessibility features and compliance status of our product. This report represents a point-in-time audit of our product's accessibility conformance.

Please note that accessibility is an ongoing commitment for Collective Data. As part of our dedication to delivering an inclusive and accessible experience for all users, we continually strive to improve and enhance our product. Ongoing remediation and improvements are to be expected as we work diligently to address any identified issues and maintain the highest standards of accessibility compliance.

Thank you for your trust and partnership as we continue to prioritize accessibility in our development efforts.

## Evaluation Methods Used:

This conformance report is the result of an accessibility audit conducted by a third-party company specializing in accessibility testing, auditing, and remediation, Microassist Inc. As noted below, the audit was performed to the Web Content Accessibility Guideline (WCAG) 2.2 Level AA standard.

The audit used a combination of manual and automated tests. The following applications were used as part of the audit to identify and report potential accessibility issues:

- Desktop browsers: Chrome (Windows), Firefox (Windows)
- Assistive Technologies for Manual Testing: NVDA, Paciello Group Color Contrast Analyzer, keyboard, browser developer tools
- Automated Testing Tools: IBM Equal Access Accessibility Checker, Accessible Name & Description Inspector (ANDI), Paul J Adams Bookmarklets

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline   | Included In Report                                |
|--|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.2</a>   | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>  | (Yes)   |
| <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND<br><a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a> | (No)  |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | <p>Web: The delete and edit button icons lack alternative text content.</p> <p>The add criteria button plus icon lacks alternative text content.</p> <p>HTML &lt;img&gt; element icons in buttons with text and an icon lack empty string valued alt attributes.</p> <p>The Collective Data log in the security group editor page lacks alternative text content.</p> <p>The fullscreen, edit and delete buttons associated with uploaded image fields lack alternative text content.</p> <p>The icon only buttons in the mobile layout header region lack alternative text content.</p> <p>HTML &lt;img&gt; element icons in menu items with text and an icon lack empty string valued alt attributes.</p> <p>The help button icons lack alternative text content.</p> <p>The icons of clear and dialog trigger auxiliary buttons associated with text input fields lack alternative text content.</p> |
| <p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> </ul>  | Web: Supports           | <p>Web: The site does not contain prerecorded multimedia.</p>   |

| Criteria  | Conformance Level | Remarks and Explanations                               |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                   |  |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web: Supports     | Web: The site does not contain prerecorded multimedia. |
| <p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>   | Web: Supports     | Web: The site does not contain prerecorded multimedia. |

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                         |   |
| <p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | <p>Web: The site lacks any landmark region markup.</p> <p>The grid widgets across the site lack relationship attribute markup.</p> <p>The site is a single page application that does not clearly convey the page loading style navigation events.</p> <p>The filter chips in record navigation regions lack expanded state attribute markup.</p> <p>The site lacks instructional text for the non-text visual indicators of unsaved changes.</p> <p>The site menus lack state attribute markup for active menu items.</p> <p>Toggle button groups across the site lack grouping markup.</p> <p>The tables in the technician view are only visible defined.</p> <p>The to do calendar dialog windows lack programmatic association with the triggering element.</p> |
| <p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> </ul>  | Web: Partially Supports | <p>Web: The incorrectly nested tables alter the reading order of the to do calendar content.</p> <p>Alert dialogs set focus to the close button at the end of the dialog content on activation.</p>   |

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <ul style="list-style-type: none"> <li>11.1.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                         | The content of many dropdown menus is at the end of the DOM rather than just after the menu triggering element.   |
| <b>1.3.3 Sensory Characteristics</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports           | Web: The site content and instructions do not rely on sensory information to understand or identify elements.   |
| <b>1.4.1 Use of Color</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>  | Web: Partially Supports | Web: The unsaved changes for form fields is only indicated as a change in text or border color.<br><br>The primary focus indication site buttons is only a change in background color.<br><br>The to do list and calendar items use color as the primary indicator of the past due state. |



| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                         |   |
| <p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports           | Web: The site does not contain auto-playing audio content.  |
| <p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.1 (Web)</li> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> <li>11.2.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Web: Partially Supports | <p>Web: The report selector items and favorite buttons are not operable by keyboard only.</p> <p>The filter link in the page header is not operable by keyboard only.</p> <p>The auxiliary buttons (clear, open dialog, delete, download) associated with many text input fields are not operable by keyboard only.</p> <p>The menu trigger controls in the first column of many grids are not operable by keyboard only.</p> <p>The scrollable region in the import instruction tabpanel is not operable by keyboard only.</p> <p>The checkbox elements in compound form fields using a checkbox and text field are not operable by keyboard only.</p> |

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
|  |                         | <p>The toggle buttons in the user manager grid are not operable by keyboard only.</p> <p>The window splitter in the security group editor is not operable by keyboard only.</p> <p>The grid widget header cell sort functionality is not operable by keyboard only.</p> <p>The calendar to do items that trigger dialog windows are not operable by keyboard only.</p> <p>The right-click menus used in the security group editor cannot be activated by keyboard only.</p> <p>Checkboxes in the column selector menu not operable by keyboard only.</p> |
| <p><b>2.1.2 No Keyboard Trap</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web: Partially Supports | Web: The text field before grid widgets can cause a trap of keyboard focus when one grid item is selected.   |
| <p><b>2.1.4 Character Key Shortcuts</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>   | Web: Supports           | Web: The site does not contain custom single character key shortcuts.  |

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  |                         |   |
| <p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | Web: The toast messages across the site close automatically after 3 seconds without a mechanism to extend this limit. |
| <p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | Web: Supports           | Web: No content in the site moves, is animated, or automatically updates.   |

| Criteria   | Conformance Level     | Remarks and Explanations  |
|--|-----------------------|---|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                       |   |
| <p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | Web: Supports         | Web: No content in the site blinks or flashes.  |
| <p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Does Not Support | <p>Web: The site lacks a skip to main link to bypass the repeated record controls on most pages.</p> <p>The site page content is not contained in landmark roled regions.</p> |
| <p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> </ul>   | Web: Supports         | Web: The site pages have unique title meta tag values.  |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| <ul style="list-style-type: none"> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                         |  |
| <p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | <p>Web: The grid widget dropdown menus do not follow the triggering button in DOM order and focus is not managed on activation.</p> <p>The mobile layout user menu closes on navigation between items.</p> |
| <p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>  | Web: Supports           | <p>Web: The options button in record navigation regions lack an accessible name and uses a non-standard icon as content.</p>   |

| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                         |  |
| <b>2.5.1 Pointer Gestures</b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply     | Web: Supports           | Web: The site content does not rely on path-based or multipoint gestures to operate any interactive element.   |
| <b>2.5.2 Pointer Cancellation</b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> <li>11.2.5.2 (Open Functionality Software)</li> <li>11.2.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply | Web: Supports           | Web: No events occur on the down-click event; pointer actions can be cancelled.  |
| <b>2.5.3 Label in Name</b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.3 (Web)</li> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>   | Web: Partially Supports | Web: Compound form fields with no programmatically associated label have accessible label values that do not match or contain the visibly associated label text.<br><br>Security Group Editor page form fields lack accessible labels which do not match or contain the visibly associated label text. |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  |                   |   |
| <b>2.5.4 Motion Actuation</b> (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.2.5.4 (Web)</li> <li>10.2.5.4 (Non-web document)</li> <li>11.2.5.4 (Open Functionality Software)</li> <li>11.2.5.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply  | Web: Supports     | Web: The site does not rely on device movement for any functionality.         |
| <b>3.1.1 Language of Page</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports     | Web: The language of the site pages is programmatically determinable.         |
| <b>3.2.1 On Focus</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> </ul>  | Web: Supports     | Web: No changes of context occur when any interface components receive focus. |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <ul style="list-style-type: none"> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                   |  |
| <b>3.2.2 On Input</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports     | Web: No changes of context occur when any data is entered into a user interface component. |
| <b>3.2.6 Consistent Help</b> (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply  | Web: Supports     | Web: The self-help links are consistently located in the page order across the site pages  |
| <b>3.3.1 Error Identification</b> (Level A)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.1 (Web)</li> <li>10.3.3.1 (Non-web document)</li> <li>11.3.3.1.1 (Open Functionality Software)</li> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>  | Web: Supports     | Web: Form error messages are displayed in text and detail the error field names.           |



| Criteria   | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
| <ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                         |   |
| <p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | <p>Web: The various search text fields across the site lack accessible label values.</p> <p>Compound fields using a text input and checkbox leave on of the controls without an accessible label value.</p> <p>The grid text and combobox fields across the site lack accessible label values.</p> <p>The date input in date/time compound fields lack accessible label values.</p> <p>The date range fields in the report builder lack accessible label values.</p> <p>All text, checkbox and combobox inputs in the security group editor lack accessible label values.</p> <p>The text and combobox fields in the add a filter dialog lack accessible label values.</p> <p>The buttons with only visible icons as content in the header region of the default and mobile layouts</p> |
| <p><b>3.3.7 Redundant Entry</b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>   | Web: Supports           | Web: Users are not required to enter the same information multiple times in a single process.   |
| <p><b>4.1.1 Parsing</b> (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p>  | Supports                | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .  |

| Criteria  | Conformance Level              | Remarks and Explanations  |
|---|--------------------------------|---|
| <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  |                                |   |
| <p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | <p>Web: Partially Supports</p> | <p>Web: The modal dialog widgets across the site lack accessible name attributes.</p> <p>The grid widgets and their components across the site lack any of the suggested role, name, or state attribute markup.</p> <p>The custom insert from selection listbox widget lacks any of the suggested role, state, or name attribute markup.</p> <p>The file upload input elements lack a type attribute.</p> <p>The file upload progressbar widget lacks an accessible name.</p> <p>The report selector options items lack any role attributes.</p> <p>The favorite buttons in the report selector items lack any of the suggested role, name, or state attribute markup for a button.</p> |

| Criteria | Conformance Level | Remarks and Explanations  |
|----------|-------------------|---|
|          |                   | The import process progressbar widget lacks any of the suggested role, name, or state attribute markup. |

**Table 2: Success Criteria, Level AA**

Notes:

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Web: Supports     | Web: The site does not contain live broadcast synchronized multimedia. |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul>  | Web: Supports     | Web: The site does not contain prerecorded synchronized multimedia.    |

| Criteria   | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                         |   |
| <b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.4 (Web)</li> <li>10.1.3.4 (Non-web document)</li> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply                | Web: Supports           | Web: The site content does not restrict its functionality or view regardless of device orientation.   |
| <b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.3.5 (Web)</li> <li>10.1.3.5 (Non-web document)</li> <li>11.1.3.5.1 (Open Functionality Software)</li> <li>11.1.3.5.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply | Web: Supports           | Web: The site does not collect user personal data requiring the identification of input purposes.   |
| <b>1.4.3 Contrast (Minimum)</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.1.4.3 (Web)</li> <li>10.1.4.3 (Non-web document)</li> <li>11.1.4.3 (Open Functionality Software)</li> <li>11.1.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> </ul>  | Web: Partially Supports | Web: The following site content does not meet contrast requirements for text elements: <ul style="list-style-type: none"> <li>The blue text in site grid widget header cells</li> <li>The grey text of unchanged image upload fields</li> <li>The blue link text in the site footer in hover, focus and default states</li> <li>The blue link text in the site header in hover, focus and default states</li> </ul> |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <ul style="list-style-type: none"> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  |                   | <ul style="list-style-type: none"> <li>The black text with a blue background in tab widget focus state</li> <li>The brown unsaved changes indication text color in focus and default states.</li> <li>The green, grey, red, brown, and yellow text colors used in the Mission control grid widget.</li> <li>The white text with green background in dropdown menu items in focus and hover states.</li> <li>The white import error count text with a red background.</li> <li>The blue text of filter chips in their active and focus state.</li> <li>The grey unsaved change text in the treeview widget.</li> <li>The text of the technician view toast messages.</li> <li>The white text with a blue background of future to do calendar task items.</li> <li>The clock out button in the technician view.</li> </ul> |
| <p><a href="#">1.4.4 Resize text</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.4 (Web)</li> <li>10.1.4.4 (Non-web document)</li> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports     | Web: There is no significant loss of content, layout visibility or functionality at 200% text zoom.  |
| <a href="#">1.4.5 Images of Text</a> (Level AA)   | Web: Supports     | Web: The site does not contain images of text that are   |

| Criteria   | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
| <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> |                         | not logotype.   |
| <p><b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Web: Partially Supports | <p>Web: The Report Builder and Report Selector pages show significant loss of content sections at a viewport width of 320 pixels.</p> <p>The Security Group Editor page content is not easily viewable and the content overlaps at a viewport width of 320 pixels.</p> <p>The User Manager page content is not easily viewable at a viewport width of 320 pixels.</p> <p>The Import page show significant loss of content sections at a viewport width of 320 pixels.</p> |
| <p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> </ul>  | Web: Partially Supports | <p>Web: The following site content does not meet contrast requirements for non-text elements:</p> <ul style="list-style-type: none"> <li>The green arrow and plus icons in the record navigation buttons in hover, focus and default states.</li> <li>The green checkbox widget checked state.</li> <li>The brown unsaved changes indication in main menu items.</li> </ul>   |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <ul style="list-style-type: none"> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply   |                   | <ul style="list-style-type: none"> <li>The file upload progressbar widget color</li> <li>The switch widget on state green colors.</li> <li>The blue icon in the add criteria buttons in hover, focus and default states.</li> <li>The grey pin icon in non-default main menu items</li> </ul> |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>              | Web: Supports     | Web: There is no significant loss of text or content at maximum text spacing rule implementation.   |
| <p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Web: Supports     | Web: The site tooltip widgets are hoverable and dismissible.  |
| <p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul>   | Web: Supports     | Web: The site main menu and search mechanism function as ways to locate all major content sections in the site.   |

| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| <ul style="list-style-type: none"> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                         |  |
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Partially Supports | <p>Web: The help button labels are ambiguous, with only a question mark as content.</p> <p>The labels for custom combobox widgets have redundant references to the selected value of the widget.</p> <p>The heading text at the top of the Mission Control page is visible styled as a heading element is an HTML label.</p>   |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> </ul>   | Web: Partially Supports | <p>Web: The cells of site grid widgets are individually tab navigable but only show focus indication for the entire row.</p> <p>The focus indication for many buttons is a change in background color that is not highly visible, especially for dark button background.</p> <p>Many buttons across the site lack any visible focus indication.</p> <p>The edit and menu buttons associated with uploaded image preview gain focus without becoming visible.</p> |



| Criteria   | Conformance Level       | Remarks and Explanations   |
|--|-------------------------|--|
| <ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                         | The edit button associated with the signature pad widget gains focus without becoming visible.                           |
| <b>2.4.11 Focus Not Obscured (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply   | Web: Supports           | Web: No user interface component is entirely hidden due to author-created content when receiving focus.                  |
| <b>2.5.7 Dragging Movements</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply  | Web: Partially Supports | Web: There is no alternative single pointer input method for the human signature pad widget.                             |
| <b>2.5.8 Target Size (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply   | Web: Supports           | Web: The site interactive elements that are undersized have sufficient spacing from other adjacent interactive elements. |
| <b>3.1.2 Language of Parts</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>11.3.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports           | Web: The site does not contain sections with alternate language content.   |
| <b>3.2.3 Consistent Navigation</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>11.3.2.3 (Closed Software) – Does not apply</li> </ul>   | Web: Supports           | Web: Navigation throughout the site is consistent. Navigation items are consistently located throughout the site.        |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <ul style="list-style-type: none"> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>   |                   |   |
| <b>3.2.4 Consistent Identification</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.2.4 (Web)</li> <li>10.3.2.4 (Non-web document) – Does not apply</li> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>11.3.2.4 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Web: Supports     | Web: Reoccurring content and widgets are consistently identified throughout the site. |
| <b>3.3.3 Error Suggestion</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.3 (Web)</li> <li>10.3.3.3 (Non-web document)</li> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>   | Web: Supports     | Web: The form field error messages provide suggestions for correction when known.     |

| Criteria   | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
| <ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>   |                         |   |
| <b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: Supports           | Web: The site does not collect personal user data to create legal or financial obligations.   |
| <b>3.3.8 Accessible Authentication (Minimum)</b> (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply   | Web: Supports           | Web: The site login page supports password manager plugins to reduce the mental effort of the cognitive test.   |
| <b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply   | Web: Partially Supports | Web: The Security Group Editor page toast messages lack a programmatically determinable status role.<br><br>The Technician View page toast messages lack a programmatically determinable status role.<br><br>The various unsaved changes warning dialogs across the site lack alert dialog role markup, |

**Table 3: Success Criteria, Level AAA**

Notes: The application was not evaluated for level AAA criterion



# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria                          | Conformance Level  | Remarks and Explanations  |
|-----------------------------------|--------------------|---|
| 302.1 Without Vision              | Partially Supports | Some product features such as unlabeled form controls, layout tables without overridden roles, lack of active state attribution and incomplete custom widget role markup will negatively impact users without vision.         |
| 302.2 With Limited Vision         | Partially Supports | Some product features such as overlapping or obscured content due to content reflow for smaller viewport sizes and unlabeled button controls will negatively impact users with limited vision.                                |
| 302.3 Without Perception of Color | Partially Supports | Some product features such as use of color to indicate save states, insufficient color contrast for text elements and use of color only to identify data categories will negatively impact users without perception of color. |
| 302.4 Without Hearing             | Supports           | The product features do not significantly impact users without hearing.   |
| 302.5 With Limited Hearing        | Supports           | The product features do not significantly impact users with limited hearing.  |
| 302.6 Without Speech              | Supports           | The product features do not significantly impact users without speech.  |
| 302.7 With Limited Manipulation   | Partially Supports | Some product features such as the lack of focus visibility, lack of focus management for menus, non-navigable form fields and   |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
|  |                   | non-operable query/report process will negatively impact users with limited manipulation.                       |
| 302.8 With Limited Reach and Strength                          | Supports          | The product features do not significantly impact users with limited reach or strength.                          |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports          | The product features do not significantly impact users with limited language, cognitive, or learning abilities. |

## Chapter 4: [Hardware](#)

Notes: The product does not contain a hardware component and was not evaluated under Chapter 4.

## Chapter 5: [Software](#)

Notes: The product does not contain a desktop software component and was not evaluated under Chapter 5.

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria   | Conformance Level                    | Remarks and Explanations  |
|--|--------------------------------------|---|
| <b>601.1 Scope</b>   | Heading cell – no response required  | Heading cell – no response required   |
| <b><a href="#">602 Support Documentation</a></b>                 | Heading cell – no response required  | Heading cell – no response required   |
| 602.2 Accessibility and Compatibility Features                   | Supports                             | Application is not subject to Chapters 4 and 5.                               |
| 602.3 Electronic Support Documentation                           | See <a href="#">WCAG 2.x</a> section | See information in WCAG 2.x section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                             | Support documentation is not provided in non-electronic formats.              |
| <b><a href="#">603 Support Services</a></b>                      | Heading cell – no response required  | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                             | Application is not subject to Chapters 4 and 5.                               |
| 603.3 Accommodation of Communication Needs                       | Supports                             | Users can use telephone support, email, TTY, video relay for support services |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|-------------------|--------------------------|
|          |                   | communication.           |

# EN 301 549 Report

Notes: The product was not evaluated under EN 301 549 accessibility standards.

## Legal Disclaimer (Company)

*This Voluntary Product Accessibility Template (VPAT) report is provided for informational purposes only and reflects the product's accessibility status at the time of the assessment. While Collective Data makes every effort to ensure the accuracy and completeness of the information contained herein, the report should not be construed as a comprehensive or definitive statement of compliance.*

*Collective Data reserves the right to modify or update the information in this report at any time without prior notice. The accessibility of our product is subject to ongoing evaluation and improvement, and we are committed to addressing any identified issues as part of our continuous enhancement process.*

*This report does not constitute a warranty or guarantee of any kind, express or implied, including but not limited to the implied warranties of merchantability or fitness for a particular purpose. Users of our product are encouraged to conduct their own assessments and consult with accessibility experts as necessary.*

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